

Volunteer Shop Assistant

We are looking to recruit a volunteer to support our retail team in our museum shop. This will be a fantastic opportunity to develop new skills, to become a part of our friendly team and to support us during a busy season.

Volunteer responsibilities:

- Provide a warm welcome to visitors
- Assist staff with selling items in our museum gift shop
- Proactively engage with visitors about the museum, exhibition, and services
- Ensure the shop is well-displayed, clean and tidy

What skills, qualities and experience do I need?

- You have an interest in Sigmund Freud/psychoanalysis or an interest to learn about these topics and confidently speak to visitors about them.
- You are welcoming and approachable.
- You have good numeracy skills and an eye for detail.

What will the Museum expect from me?

- We are seeking volunteers to support us one day a week from 12-4pm and ideally be present on a rota on a weekly basis.

What will I get out of this opportunity?

- An excellent insight into the day-to-day running of a small museum, particularly related to retail.
- Reimbursement of travel expenses between home and the Museum.
- Museum events and conferences free of charge, with reduced rates for evening courses.
- Ability to visit the Museum free of charge with up to 2 guests.
- A written reference from Museum staff upon request.

What support and training will I receive?

- All volunteers will receive an induction before they start with us.
- Staff will always be available to support you during your volunteer sessions.
- We hold dedicated training to support you with carrying out your voluntary role.

Facilities

At the Freud Museum, there is space to leave your belongings while you volunteer and a well-equipped kitchen for breaks. The Museum is a grade II listed 20th century building with no lift. There is access to Wi-Fi throughout the Museum.

How to apply:

- Please use the form provided and send along with a CV.
- Submissions may be made by email, to daniel@freud.org.uk or by post, to Daniel Bento, Freud Museum London, 20 Maresfield Gardens, London, NW3 5SX

Further information:

If you would discuss this role, or require any further information, please contact:

Daniel Bento – Operations Manager

Email: daniel@freud.org.uk Tel: 0207 435 2013